

Porcelain Tile Warranty Information

Residential / Porcelain / Warranty

Mannington (Mannington Mills, Inc.) warrants that its first choice production porcelain tile (tile) is manufactured in accordance with ANSI A137.1 – 1988 standards. In the event that it is established that the tile has a manufacturing defect resulting from it not being manufactured in accordance with the said standards, Mannington will furnish, free of charge, material for replacement of the defective tile of compatible color and shade as determined by Mannington. Mannington shall not be responsible for labor charges incurred for installing replacement material and such charges are excluded from this warranty.

Mannington makes no warranty as to the suitability of its tile for installation for any particular purpose or location and it does not warrant that its tile will not scratch, chip or show signs of wear.

Mannington specifically excludes liability for consequential or incidental damages resulting from breach of its warranty except where exclusion of consequential damages is not permitted by applicable State Law.

This warranty is a limited warranty and shall constitute the full extent of Mannington's liability on its warranty. This warranty is in place of all other warranties, expressed or implied, including the implied warranty of merchantability and the implied warranty of fitness for a particular purpose.

To make claim under this warranty, Mannington must receive notification of the claim as soon as reasonably possible but in no event later than one year after the tile has been installed. Claims must be made by calling 1(800) FLOOR-US or in writing and sent by certified mail to Mannington addressed to: Mannington Mills, Inc. Customer Care Department, 75 Mannington Mills Road, Salem, New Jersey 08079.

Claims concerning shade, appearance, caliber, finish or obvious defects in the tile must be communicated before the tile is installed. No such claims will be accepted for tile that has been installed before Mannington receives a written claim sent by certified mail to Mannington addressed to: Mannington Mills Inc. Customer Care Department, 75 Mannington Mills Road, Salem, New Jersey 08079.